Disclosing Medical Error: Reading list and video

- 1) Current Concepts: Disclosing Harmful Medical Errors to Patients
 Gallagher T.H.Studdert D.Levinson W. N Engl J Med 2007; 356:2713-2719
- 2) Communication of Adverse Events to Patients/Patient Families LUMC Administrative Policy
- 3) When Things Go Wrong: Responding To Adverse Events

Consensus Statement of the Harvard Hospitals, March 2006
Chapter II: "Communicating with the patient and family", pages 6-13
http://www.macoalition.org/documents/respondingToAdverseEvents.pdf

4) National Quality Forum

Safe Practices for Better Healthcare—2009 Update
Safe Practice 7: Disclosure, pages 117-121 (you must download the publication)

http://www.qualityforum.org/Publications/2009/03/Safe Practices for Better Healthcare%E2%80%932009 Update.aspx

5) Video Example of Error Disclosure is available upon request.